



Giving you Better Service

**Lifestyle
Solutions**

Our promise to our customers

- ✓ We give you reliable and flexible services that suit you.
- ✓ We are friendly and caring.
- ✓ We support you to reach your goals.



Better Service

- ⊕ Better Service is the name of the new way we work.
- ⊕ You are at the centre of everything we do.



- Governance team
- Business support team
- Service excellence team
- Customer service team
- You are at the centre of everything we do.

Better Service Teams

Better Service has 4 teams that support you.

- 1 Customer service team includes your Support Workers and Coordinators.
- 2 Service excellence team.
- 3 Business support team.
- 4 Governance and culture team.



Changes

This is a new way to work.

We will update with you with any changes.

Your day to day support will not change.



 For more information

Email support@lifestylesolutions.org.au

Call 1800 634 748